



Cotiviti  
 <<<Address Line 1>>>  
 <<<Address Line 2>>>  
 <<<City, State Zip>>>

<<<Date>>>

**CCV - Reconsideration Response – New Determination**

<<<Provider Name>>>  
 <<<Provider Address 1>>>  
 <<<Provider Address 2>>>  
 <<<City, State Zip>>>

Dear <<<Provider Name>>>:

Thank you for your letter requesting reconsideration of our audit determination for the following claim:

<b>Patient Account #:</b>	XXXXXXXXXXXXXXXXXXXX	<b>Subscriber ID:</b>	XXXXXXXXXXXXXXXXXXXX
<b>Facility:</b>	XXXXXXXXXXXXXXXXXXXX	<b>Dependent ID:</b>	XXXXXXXXXXXX
<b>Tax ID:</b>	99-99999999	<b>Patient Name:</b>	<<< Last Name, First Name >>>
<b>Provider ID:</b>	999999	<b>Patient DOB:</b>	99/99/9999
<b>Payer Name:</b>	<<< Payer >>>	<b>Patient Gender:</b>	X
<b>Payer Claim #:</b>	XXXXXXXXXXXXXXXXXXXX	<b>Date of Admission:</b>	99/99/9999
<b>Cotiviti ID #:</b>	999999999999	<b>Date of Discharge:</b>	99/99/9999
<b>Recon Received:</b>	99/99/9999	<b>Recon Review Date:</b>	99/99/9999
<b>Claim Paid Amount \$:</b>	99999999.99	<b>Adjusted Claim Paid Amount \$:</b>	99999999.99

This case, along with any additional documentation submitted, has been carefully reviewed. Based on the information provided, our decision has changed. The new reconsideration determination is shown on page two.

If you have any questions regarding this reconsideration response, please contact Cotiviti Provider Services at <<< (XXX) XXX-XXXX >>>, Monday – Friday from 7:00 AM to 4:00 PM CST/CDT. Thank you for your cooperation with this claim review.

Sincerely,

Cotiviti

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Cotiviti is an independent company offering payment integrity services on behalf of Blue Cross Blue Shield of North Dakota.



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COTIVITI

<<<Date>>>

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Patient Account #: XXXXXXXXXXXXXXXXXXXX
Facility: XXXXXXXXXXXXXXXXXXXX
Tax ID: 99-99999999
Provider ID: 999999
Payer Name: <<< Payer >>>
Payer Claim #: XXXXXXXXXXXXXXXXXXXX
Cotiviti ID #: 999999999999
Recon Received: 99/99/9999

Subscriber ID: XXXXXXXXXXXXXXXXXXXX
Dependent ID: XXXXXXXXXXXX
Patient Name: <<< Last Name, First Name >>>
Patient DOB: 99/99/9999
Patient Gender: X
Date of Admission: 99/99/9999
Date of Discharge: 99/99/9999
Recon Review Date: 99/99/9999

Reconsideration Determination: <<<New determination – see explanation and post appeal review>>>

Explanation: <<<Insert reconsideration description here>>>

Table with 2 main columns: Submitted on Claim and Post Recon Result. Rows include Allowed DRG, Discharge Disposition, Severity, Birth Weight, Diagnostic Codes (ICD Indicator, POA), and Procedure Codes (ICD Indicator).

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**Patient Account #:** XXXXXXXXXXXXXXXXXXXX  
**Facility:** XXXXXXXXXXXXXXXXXXXX  
**Tax ID:** 99-99999999  
**Provider ID:** 999999  
**Payer Name:** <<< Payer >>>  
**Payer Claim #:** XXXXXXXXXXXXXXXXXXXX  
**Cotiviti ID #:** 999999999999  
**Recon Received:** 99/99/9999

**Subscriber ID:** XXXXXXXXXXXXXXXXXXXX  
**Dependent ID:** XXXXXXXXXXXX  
**Patient Name:** <<< Last Name, First Name >>>  
**Patient DOB:** 99/99/9999  
**Patient Gender:** X  
**Date of Admission:** 99/99/9999  
**Date of Discharge:** 99/99/9999  
**Recon Review Date:** 99/99/9999

**Agreement with Determination**

If you agree with this decision, please sign and return this letter and Reconsideration Response within 60 calendar days of this letter date to: <<< Cotiviti >>>, <<< Address Line 1 >>>, Address Line 2 >>>, <<< City, State Zip >>>. If no response is received within this timeframe, the claim will be adjusted to reflect this audit determination. Any further opportunity for payment or dispute of payment of the claim is waived by the provider for failure to respond timely.

<b>Printed Name</b>	<b>Signature of Representative</b>	<b>Title</b>	<b>Date</b>

**Disagreement with Determination**

If you disagree with this decision, you have a right to request a second reconsideration of the determination. Please mail your written request, and additional supporting documentation, within 60 calendar days of this letter date to BCBSND at the second reconsideration address below. **Note: Reconsideration instructions enclosed.**

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Cotiviti, <<< Address Line 1>>> <<< Address Line 2>>> <<< City State Zip>>> T:<<<PHONE>>> F:<<<FAX>>>



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## IMPORTANT INFORMATION ABOUT YOUR RECONSIDERATION RIGHTS

Cotiviti conducts audits on behalf of Blue Cross Blue Shield of North Dakota (BCBSND) in accordance with current industry standards and practices. The mission of the Cotiviti clinical and coding auditor team is to provide complete and accurate results with fair perspective.

### **Second Reconsideration**

If you receive an unfavorable decision on the first reconsideration, you may file a request for second reconsideration. To exercise this right, file your written request, along with any new supporting documentation to support reimbursement of the claim as originally billed, within 60 calendar days of this letter date. All requests for second review must be in writing and sent to:

**Blue Cross Blue Shield of North Dakota  
PO Box 1570  
Fargo, ND 58107-1570  
FaxL 701-277-2209**

BCBSND will issue a decision within 60 calendar days of this letter date. In order to ensure that the second review receives a fair and impartial review, the second review will be made by clinicians and/or specialists who did not conduct the original audit of the claim.

The second reconsideration is the final determination; no further review or reconsideration will be accepted by Cotiviti or BCBSND.

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