# **Blue Cross Blue Shield of North Dakota / VSP**

Benefits illustration when covered services are received from a VSP Member Doctor\*

New Plan Name	BlueVision Elite	BlueVision Premium	BlueVision Classic	BlueVision Essential
Cost Share				
Copayment for Examinations	\$10	No copayment	\$10	No copayment
Copayment for Materials (Lenses, Frames or Contact Lenses)	\$10	No copayment	\$25	No copayment
	If a full set of glasses (lenses & frame) is purchased, one copayment will apply.			
Vision Care Services				
Vision Examinations	Covered at 100% after copayment	Covered at 100%	Covered at 100% after copayment	Covered at 100%
	One examination every calendar year	One examination every calendar year	One examination every calendar year	One examination every calendar year
Vision Care Materials				
Lenses: Single Vision, Bifocal or Trifocal (lined) Progressive	Covered at 100% after copayment	Covered at 100%	Covered at 100% after copayment	Covered at 100%
	Once every calendar year	Once every calendar year	Once every calendar year	Once every calendar year
Frame Allowance	\$150	\$150	\$150	\$100
	Once every calendar year	Once every other calendar year	Once every other calendar year	Once every other calendar year
Contact Lenses		•	•	•
Contact Lenses Examination (fitting and evaluation)	Elective contact lens fitting and evaluation services are covered in full once every calendar year, up to a maximum of \$60.			
	A 15% discount applies when seeing a Member Doctor.			
Elective Contact Lenses Allowance	\$150	\$150	\$150	\$150
	Contact lenses are available under this vision plan in place of all other lens and frame benefits for the current calendar year up to \$150.			
Necessary Contact Lenses (example: lenses for cataracts)	Covered at 100% after copayment	Covered at 100%	Covered at 100% after copayment	Covered at 100%

<sup>\*</sup>Services received from a Non-Member Provider are considered out-of-network. Out-of-network services are subject to higher cost sharing amounts and reduced benefits.



#### **Definitions**

**Member Doctor** - an Optometrist or Ophthalmologist licensed and otherwise qualified to practice vision care and/ or provide vision care materials who has contracted with VSP to provide vision care services and/or materials on behalf of covered persons of BCBSND.

**Non-Member Provider** – an Optometrist, Optician, Ophthalmologist or other licensed and qualified vision care provider who has not contracted with VSP to provide vision care services and/or vision care materials to covered persons of BCBSND.

#### **Employer Contribution**

To qualify for a group vision plan, the employer must contribute a minimum of 50% toward the individual contract premium payment.

#### **Employer Participation**

Coverage for vision programs are available only to groups of three employees or more.

For further details of the coverage, including exclusions, any reductions or limitations and the terms under which the benefit plan may be continued, see your Sales and Account Executive.

This is a brief explanation of covered services and payment levels of this product. It should not be used to determine whether vision expenses will be paid. The written certificate of insurance governs the benefits available.





In accordance with federal regulations, Blue Cross Blue Shield of North Dakota is required to provide you the following disclosure:

Blue Cross Blue Shield of North Dakota complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Blue Cross Blue Shield of North Dakota does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

Blue Cross Blue Shield of North Dakota:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
  - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as:
  - Qualified interpreters
  - Information written in other languages

If you need these services, please call Member Services at 1-800-342-4718 (toll-free) or through the North Dakota Relay at 1-800-366-6888 or 711.

If you believe that Blue Cross Blue Shield of North Dakota has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with:

Civil Rights Coordinator

4510 13th Ave S

Fargo, ND 58121

701-297-1638 or North Dakota Relay at 800-366-6888 or 711

701-282-1804 (fax)

CivilRightsCoordinator@bcbsnd.com (email) (Communication by unencrypted email presents a risk.)

You can file a grievance in person or by mail, fax, or email within 180 days of the date of the alleged discrimination. Grievance forms are available at <a href="http://www.bcbsnd.com/report">http://www.bcbsnd.com/report</a> or by calling 800-342-4718. If you need help filing a grievance, the Civil Rights Coordinator is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights electronically through the Office for Civil Rights Complaint Portal, available at <a href="https://ocrportal.hhs.gov/ocr/portal/lobby.jsf">https://ocrportal.hhs.gov/ocr/portal/lobby.jsf</a>, or by mail or phone at:

U.S. Department of Health and Human Services

200 Independence Avenue SW.

Room 509F, HHH Building

Washington, DC 20201

800-368-1019 or 800-537-7697 (TDD)

Complaint forms are available at <a href="http://www.hhs.gov/ocr/office/file/index.html">http://www.hhs.gov/ocr/office/file/index.html</a>

## **Español (Spanish)**

ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-800-342-4718 (TTY: 1-800-366-6888 o 711).

#### **Deutsch (German)**

ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: 1-800-342-4718 (TTY: 1-800-366-6888 oder 711).

#### 繁體中文 (Chinese)

注意:如果您使用繁體中文,您可以免費獲得語言援助服務。請致電 1-800-342-4718 (TTY: 1-800-366-6888 或 711)。

#### Oroomiffa (Oromo)

XIYYEEFFANNAA: Afaan dubbattu Oroomiffa, tajaajila gargaarsa afaanii, kanfaltiidhaan ala, ni argama. Bilbilaa 1-800-342-4718 (TTY: 1-800-366-6888 ykn 711).

#### Tiếng Việt (Vietnamese)

CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 1-800-342-4718 (TTY: 1-800-366-6888 hoặc 711).

#### Ikirundi (Bantu - Kirundi)

ICITONDERWA: Nimba uvuga Ikirundi, uzohabwa serivisi zo gufasha mu ndimi, ku buntu. Woterefona 1-800-342-4718 (TTY: 1-800-366-6888 canke 711).

#### (Arabic) العربية

ملحوظة: إذا كنت تتحدث اذكر اللغة، فإن خدمات المساعدة اللغوية تتوافر لك بالمجان. اتصل برقم 1-4718-342-800 (رقم هاتف الصم والبكم: 886-366-368-1 أو 711).

#### Kiswahili (Swahili)

KUMBUKA: Ikiwa unazungumza Kiswahili, unaweza kupata, huduma za lugha, bila malipo. Piga simu 1-800-342-4718 (TTY: 1-800-366-6888 au 711).

# Русский (Russian)

ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 1-800-342-4718 (телетайп: 1-800-366-6888 или 711).

# 日本語 (Japanese)

注意事項:日本語を話される場合、無料の言語支援をご利用いただけます。1-800-342-4718 (TTY: 1-800-366-6888 または 711) まで、お電話にてご連絡ください。

#### नेपाली (Nepali)

ध्यान दिनुहोस्: तपाईले नेपाली बोल्नुहुन्छ भने तपाईको निम्ति भाषा सहायता सेवाहरू निःशुल्क रूपमा उपलब्ध छ । फोन गर्नुहोस् 1-800-342-4718 (टिटिवाड: 1-800-366-6888 वा 711) ।

## Français (French)

ATTENTION : Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 1-800-342-4718 (ATS : 1-800-366-6888 ou 711).

## 한국어 (Korean)

주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 1-800-342-4718 (TTY: 1-800-366-6888 또는 711)번으로 전화해 주십시오.

#### Tagalog (Tagalog - Filipino)

PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa 1-800-342-4718 (TTY: 1-800-366-6888 o 711).

#### Norsk (Norwegian)

MERK: Hvis du snakker norsk, er gratis språkassistansetjenester tilgjengelige for deg. Ring 1-800-342-4718 (TTY: 1-800-366-6888 eller 711).

#### Diné Bizaad (Navajo)

Díí baa akó nínízin: Díí saad bee yáníłti'go **Diné Bizaad**, saad bee áká'ánída'áwo'dęę', t'áá jiik'eh, éí ná hóló, kojį' hódíílnih 1-800-342-4718 (TTY: 1-800-366-6888 éí doodagó 711.)