BlueDirect

Small Group Benefits Overview



A consumer-directed health plan where employees manage day-to-day medical expenses and pay lower premiums in return.



Plan Options

If you've previously offered insurance to your employees, you may notice the plans that now meet the new government requirements may cost more. We offer you three choices that help you and your employees control costs.



BlueDirect Gold Plan This option is part of a category the federal government deems a Gold Plan.					
	Preventive care	Prescription drugs / Doctor visits / Physical, speech and occupational therapy / Chiropractic care / Emergency room visits / Hospitalization (Cost sharing amounts are illustrated for an Individual plan)	Deductible	Coinsurance	Out-of-pocket maximum
BlueDirect 100 3200	Employee pays \$0	 Preventive Drug - \$5 copay, then 100% of allowed charge is covered. Deductible is waived.* An employee first pays for health care services out of his or her own pocket or from an HSA until they have spent \$3,200. After that, BCBSND pays all covered expenses for the rest of the year. 	\$3,200 Individual \$6,400 Family	100/0 (BCBSND pays 100%; Employee pays 0%)	The most an employee would pay per year \$3,200 Individual \$6,400 Family

For a family plan, an individual on the plan must meet the individual deductible before coinsurance begins.

The Gold Plan prescription drug coverage is considered creditable coverage.

BlueDirect Silver Plan This option is part of a category the federal government deems a Silver Plan.

	Preventive care	Prescription drugs / Doctor visits / Physical, speech and occupational therapy / Chiropractic care / Emergency room visits / Hospitalization (Cost sharing amounts are illustrated for an Individual plan)	Deductible	Coinsurance	Out-of-pocket maximum
BlueDirect 80 3500	Employee	1. Preventive Drug - \$5 copay, then 100% of allowed charge is covered. Deductible is waived.*	\$3,500 Individual \$7,000 Family	80/20	The most an employee would pay per year
	pays \$0	2. An employee first pays for health care services out of his or her own pocket or from an HSA until they spend \$3,500.	\$7,000 Failing	(BCBSND pays 80%; Employee pays 20%)	\$7,500 Individual \$15,000 Family
		3. After that, the employee pays 20% of the bills and BCBSND pays 80%.			
		4. Once the employee's total spending reaches \$7,500, BCBSND pays all covered expenses for the rest of the year.			

For a family plan, an individual on the plan must meet the individual deductible before coinsurance begins.

The Silver Plan prescription drug coverage is considered creditable coverage.

BlueDirect Bronze Plan This option is part of a category the federal government	nt deems a Bronze Plan.
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	Preventive	Prescription drugs / Doctor visits / Physical, speech and occupational therapy / Chiropractic care / Emergency room visits / Hospitalization (Cost sharing amounts are illustrated for an Individual plan)			Out-of-pocket maximum
	care		Deductible	Coinsurance	
BlueDirect 50 5500	Employee	1. Preventive Drug - \$5 copay, then 100% of allowed charge is covered. Deductible is waived.*	\$5,500 Individual	50/50	The most an employee would pay per year
	pays \$0	2. An employee first pays for health care services out of his or her own pocket or from an HSA until they spend \$5,500.	\$11,000 Family	(BCBSND pays 50%; Employee pays 50%)	\$7,800 Individual \$15,600 Family
		3. After that, the employee pays 50% of the bills and BCBSND pays 50%.			
		4. Once the amount paid by the employee during year has reached \$7,800, BCBSND pays all covered expenses for the rest of the year.			

For a family plan, an individual on the plan must meet the individual deductible before coinsurance begins.

The Bronze Plan prescription drug coverage is considered non-creditable coverage.

A Few Cost-sharing Terms You Should Know

Premium

The amount employees pay for the health insurance plan. Typically, they pay premiums through payroll deductions.

Deductible

The amount an employee owes for health care services before insurance begins to pay. For example, if the deductible is \$1,000, an employee will pay all expenses up to \$1,000. After that, the insurance company will share in the cost of covered services.

Some services, such as preventive services, are paid right away, before an employee meets his or her deductible. Preventive drug is a prescription medication or drug listed on the preventive drug list. The deductible is waived for these preventive drugs.

Coinsurance

The employee's share of the costs of a health care service. The employee pays coinsurance plus any remaining deductible.

Out-of-pocket maximum

The most an employee would pay in a calendar year before health insurance begins to pay 100% of the allowed amount. The out-of-pocket limit doesn't include the premium and charges that are over and above the allowed amount.

*Preventive drug is a prescription medication or drug listed on the preventive drug list.

The drug list centers on preventive care and reduces your employee's out-of-pocket costs when using the identified drugs.

To view the preventive drug list, visit BCBSND.com/members/rx-tools.

Preventive drugs are subject to the copayment amount application in the benefit plan. Deductible amount is waived.

Prescription medications or drugs not listed on the preventive drug list are subject to the out-of-pocket maximum.

All cost sharing amounts apply to covered services you receive within the Preferred Blue PPO network. Certain covered services received out-of-network are paid at a lower benefit or no benefit amount and will increase out-of-pocket expenses.

To locate a listing of participating providers, visit BCBSND.com and click on FIND A DOCTOR.

Get a Quote

▶ BCBSND.com/smallgroup

Contact your local agent

Why Choose Us for Your Health Insurance?

The Most Trusted Name in Health Insurance

- 98% of all doctors and 100% of all hospitals in North Dakota are BCBSND providers
- Coverage when traveling within or outside of the U.S.
- 80% of all providers in the U.S. participate with Blue Cross Blue Shield
- To find nearby doctors and hospitals, call BlueCard Access at 1.800.810.BLUE (2583) or visit the Blue National Doctor & Hospital Finder at www.BCBS.com.
- When you arrive at the participating doctor's office or hospital, show the provider your ID card. The provider will identify your benefit level through this symbol:

Ways to Stay Healthy and Active

BCBSND believes in a preventive approach to health and wellness. To help you incorporate healthy choices into your everyday lives, we provide:

- Disease prevention and management programs
- HealthyBlue online wellness center with mobile app
- Free materials to start a wellness program in your workplace
- Prenatal Plus to help facilitate healthy pregnancy

Ease of Use

- Insurance that's easy to use is a top priority for our members, so we focus on convenience
- Service from local offices throughout North Dakota
- Hassle-free claims

- Claims paid and questions answered here in North Dakota
- Online self-service center available 24/7

A Strong, Local Company

- Members and health care providers in this state appreciate
 Strong and stable North Dakota-based company the fact that they can rely on us
- - 70+ years in North Dakota's unique health care market

A Variety of Options

In addition to offering a variety of deductible levels within the BlueDirect family of products, we also offer a more traditional plan called BlueCare. Get more information online.



Get a Quote





Contact your local agent

This benefit grid presents a brief overview of covered services and payment levels of this product. It should not be used to determine whether your health care expenses will be paid. The written benefit plan governs the benefits available.

For premium rates and further details of the coverage, including definitions; exclusions; criteria for medically appropriate and necessary care; credentialing process; confidentiality policy; description of experimental drugs, medical devices or treatments; grievance and appeals process; provider listings; drugs eligible for coverage; reductions or limitations; and the terms under which this benefit plan may be continued, call, write or visit Blue Cross Blue Shield of North Dakota.

This overview describes a high deductible health plan designed to comply with Section 223 of the Internal Revenue Code and intended for use with a Health Savings Account (HSA). Blue Cross Blue Shield of North Dakota (BCBSND) is not authorized to provide legal or tax advice to members. BCBSND expressly disclaims responsibility for, and makes no representation or warranty regarding: (1) the eligibility of any member to establish or contribute to an HSA; or (2) the suitability of this product in all circumstances for use with HSAs.

Blue Cross Blue Shield of North Dakota has entered into an agreement with CMS to provide health insurance coverage through Qualified Health Plans on the Health Insurance Marketplace.

Prime Therapeutics LLC is an independent company that manages the pharmacy benefit program on behalf of Blue Cross Blue Shield of North Dakota.

Blue Cross Blue Shield of North Dakota is an independent licensee of the Blue Cross Blue Shield Association



In accordance with federal regulations, Blue Cross Blue Shield of North Dakota is required to provide you the following disclosure:

Blue Cross Blue Shield of North Dakota complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, gender identity, sexual orientation or sex. Blue Cross Blue Shield of North Dakota does not exclude people or treat them differently because of race, color, national origin, age, disability, gender identity, sexual orientation or sex.

Blue Cross Blue Shield of North Dakota:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
 - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as:
 - Qualified interpreters
 - Information written in other languages

If you need these services, please call Member Services at 1-844-363-8457 (toll-free) or through the North Dakota Relay at 1-800-366-6888 or 711.

If you believe that Blue Cross Blue Shield of North Dakota has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, gender identity, sexual orientation or sex, you can file a grievance with:

Civil Rights Coordinator

4510 13th Ave S

Fargo, ND 58121

701-297-1638 or North Dakota Relay at 800-366-6888 or 711

701-282-1804 (fax)

CivilRightsCoordinator@bcbsnd.com (email) (Communication by unencrypted email presents a risk.)

You can file a grievance in person or by mail, fax, or email within 180 days of the date of the alleged discrimination. Grievance forms are available at http://www.bcbsnd.com/report or by calling 1-844-363-8457. If you need help filing a grievance, the Civil Rights Coordinator is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights electronically through the Office for Civil Rights Complaint Portal, available at https://ocrportal.hhs.gov/ocr/portal/lobby.jsf, or by mail or phone at:

U.S. Department of Health and Human Services

200 Independence Avenue SW.

Room 509F, HHH Building

Washington, DC 20201

800-368-1019 or 800-537-7697 (TDD)

Complaint forms are available at http://www.hhs.gov/ocr/office/file/index.html

Español (Spanish)

ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-844-363-8457 (TTY: 1-800-366-6888 o 711).

Deutsch (German)

ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: 1-844-363-8457 (TTY: 1-800-366-6888 oder 711).

4510 13th Avenue South, Fargo, North Dakota 58121

中文 (Chinese)

注意:如果您使用繁體中文,您可以免費獲得語言援助服務。請致電 1-844-363-8457 (TTY: 1-800-366-6888 或 711)。

Oroomiffa (Oromo)

XIYYEEFFANNAA: Afaan dubbattu Oroomiffa, tajaajila gargaarsa afaanii, kanfaltiidhaan ala, ni argama. Bilbilaa 1-844-363-8457 (TTY: 1-800-366-6888 ykn 711).

Tiếng Việt (Vietnamese)

CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 1-844-363-8457 (TTY: 1-800-366-6888 hoặc 711).

Ikirundi (Bantu - Kirundi)

ICITONDERWA: Nimba uvuga Ikirundi, uzohabwa serivisi zo gufasha mu ndimi, ku buntu. Woterefona 1-844-363-8457 (TTY: 1-800-366-6888 canke 711).

(Arabic) العربية

ملحوظة: إذا كنت تتحدث اذكر اللغة، فإن خدمات المساعدة اللغوية تتوافر لك بالمجان. اتصل برقم 8457-363-844-1 (رقم هاتف الصم والبكم: 848-360-845-1 (رقم هاتف الصم والبكم:

Kiswahili (Swahili)

KUMBUKA: Ikiwa unazungumza Kiswahili, unaweza kupata, huduma za lugha, bila malipo. Piga simu 1-844-363-8457 (TTY: 1-800-366-6888 au 711).

Русский (Russian)

ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 1-844-363-8457 (телетайп: 1-800-366-6888 или 711).

日本語 (Japanese)

注意事項:日本語を話される場合、無料の言語支援をご利用いただけます。1-844-363-8457 (TTY: 1-800-366-6888 または 711) まで、お電話にてご連絡ください。

नेपाली (Nepali)

ध्यान दिनुहोस्: तपाईले नेपाली बोल्नुहुन्छ भने तपाईको निम्ति भाषा सहायता सेवाहरू निःशुल्क रूपमा उपलब्ध छ । फोन गर्नुहोस् 1-844-363-8457 (टिटिवाइ: 1-800-366-6888 वा 711) ।

Français (French)

ATTENTION : Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 1-844-363-8457 (ATS : 1-800-366-6888 ou 711).

한국어 (Korean)

주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 1-844-363-8457 (TTY: 1-800-366-6888 또는 711)번으로 전화해 주십시오.

Tagalog (Tagalog – Filipino)

PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa 1-844-363-8457 (TTY: 1-800-366-6888 o 711).

Norsk (Norwegian)

MERK: Hvis du snakker norsk, er gratis språkassistansetjenester tilgjengelige for deg. Ring 1-844-363-8457 (TTY: 1-800-366-6888 eller 711).

Diné Bizaad (Navajo)

Díí baa akó nínízin: Díí saad bee yáníłti'go **Diné Bizaad**, saad bee áká'ánída'áwo'dę́ę́', t'áá jiik'eh, éí ná hólǫ́, kojį' hódíílnih 1-844-363-8457 (TTY: 1-800-366-6888 éí doodagó 711.)